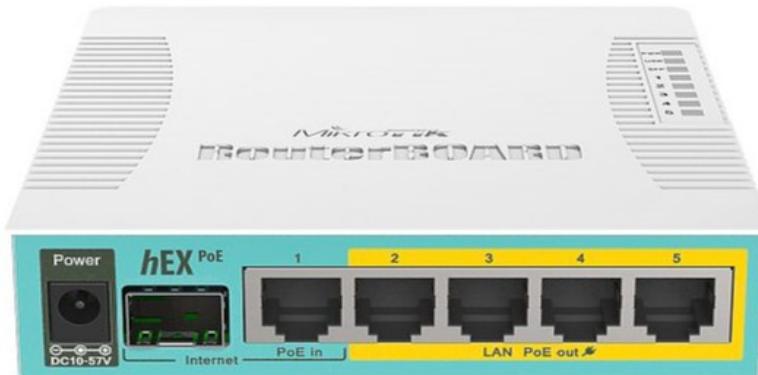


# hEX PoE

hEX PoE is a powerful five port Gigabit Ethernet router with SFP port capable of powering other devices.

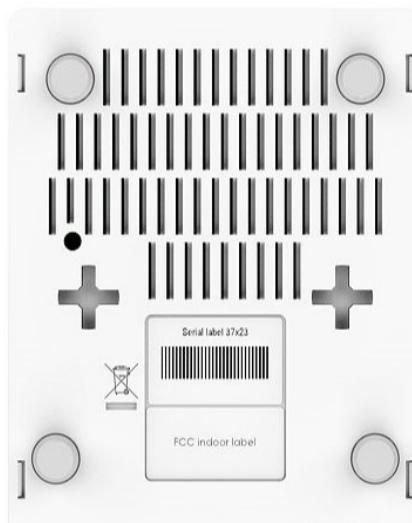


## First use

1. Choose your powering solution, please see [Powering](#) section for possibilities.
2. Connect your Internet cable to port 1 (labeled "Internet"), and local network computers to ports 2-5.
3. Connect your direct input power jack if not using POE, to start up the device.
4. If using POE please see section [POE Adapter](#) on how to connect.
5. The device will boot up and after short beep, the network will be available for connecting.
6. Set your computer IP configuration to automatic (DHCP).
7. Once connected to the network, open <http://192.168.88.1> in your web browser to start configuration, since there is no password by default, you will be logged in automatically.
8. We recommend clicking the "Check for updates" button and updating your RouterOS software to the latest version to ensure the best performance and stability.
9. Set up your password in the screen that loads.

## Mounting

This device is designed for use indoors by placing it on the flat surface or mounting on the wall, mounting points are shown on the picture below, screws are not included in the package. Screws with size 4x25 mm fit nicely, depending on your wall structure you can use dowels 6x30 mm and 6 mm drill bit if needed.



When mounting on the wall, please ensure that cable feed is pointing downwards. We recommend using Cat5/6 cable for our devices. The IP rating scale for this device is IPX0.

Warning! This equipment should be installed and operated with a minimum distance of 20 cm between the device and your body. Operation of this equipment in the residential environment could cause radio interference.

## Powering

The device accepts power from the power jack or from the first Ethernet port (Passive PoE):

- Direct input power jack (5.5mm outside and 2mm inside, female, pin positive) accepts 12 - 57 V DC.
- The first Ethernet port accepts passive Power over Ethernet 12 - 57 V DC.

The power consumption of this device under maximum load with attachments is 59 W. Without attachments 6 W.

## Power output

This device can supply PoE power to external devices from its Ethernet ports. This is convenient as you don't need any additional PoE injectors to power other devices. The output voltage will be the same as input voltage. Maximum power output of each Ethernet port in this mode is 1 A (total maximum for all ports is 2 A). Once Power Output is enabled in RouterOS, the Ethernet LED adds red color to it (green means Ethernet link is made, red means power but no link, red and green both means there is link and power).

## Booting process

RouterOS includes many configuration options in addition to what is described in this document. We suggest starting here to get yourself accustomed to the possibilities: <http://mt.lv/help>. In case IP connection is not available, the Winbox tool (<http://mt.lv/winbox>) can be used to connect to the MAC address of the device from the LAN side (all access is blocked from the Internet port by default).

For recovery purposes, it is possible to boot the device from the network, see a section [Reset button](#).

## Extension Slots and Ports

- The device has five individual Ethernet ports, supporting automatic cross/straight cable correction (Auto MDI/X), so you can use either straight or cross-over cables for connecting to other network devices.
- 1G SFP port.
- MicroSD card slot.
- USB type A slot.

Please visit wiki pages for MikroTik SFP module compatibility table:

[https://wiki.mikrotik.com/wiki/MikroTik\\_SFP\\_module\\_compatibility\\_table](https://wiki.mikrotik.com/wiki/MikroTik_SFP_module_compatibility_table)

## Buttons and jumpers

### Reset button

The reset button has three functions:

- Hold this button during boot time until LED light starts flashing, release the button to reset RouterOS configuration (total 5 seconds).
- Keep holding for 5 more seconds, LED turns solid, release now to turn on CAP mode. The device will now look for a CAPsMAN server (total 10 seconds).
- Or Keep holding the button for 5 more seconds until LED turns off, then release it to make the RouterBOARD look for Netinstall servers (total 15 seconds).

Regardless of the above option used, the system will load the backup RouterBOOT loader if the button is pressed before power is applied to the device. Useful for RouterBOOT debugging and recovery.

## Connecting to a POE Adapter:

1. Connect the Ethernet cable from the device to the POE port of the POE adapter.
2. Connect an Ethernet cable from your LAN to the LAN port of the POE adapter, please mind arrows for data and power flow.
3. Connect the power cord to the adapter, and then plug the power cord into a power outlet.

## Accessories

Package includes the following accessories that come with the device:

- Power adapter 24 V DC == 2.5 A 60W 88% VI 121x51x34 C14 cable 1.2 m plug RA 2.1 mm.
- EU/US power cord.

## Specifications

For more information about this product, specification and pictures please visit our web page:

<https://mikrotik.com/product/RB960PGS>

## Operating System Support

The device supports RouterOS software version 6. The specific factory installed version number is indicated in the RouterOS menu `/system resource`. Other operating systems have not been tested.

## Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to ensure compliance.

## Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## CE Declaration of Conformity



Manufacturer: MikroTik SIA, Brivibas gatve 214i Riga, Latvia, LV1039.

BG	С настоящото MikroTik SIA декларира, че този тип радиосъоръжение RouterBOARD е в съответствие с Директива 2014/53/EU. Цялостният текст на ЕС декларацията за съответствие може да се намери на следния интернет адрес: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
CS	Tímto MikroTik SIA prohlašuje, že typ rádiového zařízení RouterBOARD je v souladu se směnicí 2014/53/EU. Uplné znění EU prohlášení o shodě je k dispozici na této internetové adrese: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
DA	Herved erklærer MikroTik SIA, at radioudstyrstypen RouterBOARD er i overensstemmelse med direktiv 2014/53/EU. EU-overensstemmelseserklæringens fulde tekst kan findes på følgende internetadresse: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
DE	Hiermit erklärt MikroTik SIA, dass der Funkanlagentyp RouterBOARD der Richtlinie 2014/53/EU entspricht. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
EL	Με την παρούσα ο/η MikroTik SIA, δηλώνει ότι ο ραδιοεξοπλισμός RouterBOARD πληροί την οδηγία 2014/53/ΕΕ. Το πλήρες κείμενο της δηλώσης συμμόρφωσης ΕΕ διατίθεται στην ακόλουθη ιστοσελίδα στο διαδίκτυο: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
EN	Hereby, MikroTik SIA declares that the radio equipment type RouterBOARD is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
ES	Por la presente, MikroTik SIA declara que el tipo de equipo radioeléctrico RouterBOARD es conforme con la Directiva 2014/53/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
ET	Käesolevaga deklareerib MikroTik SIA, et käesolev raadioseadme tüüp RouterBOARD vastab direktiivi 2014/53/EL nõuetele. ELi vastavusdeklaratsiooni täielik tekst on kätesaadav järgmisel internetiaadressil: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
FI	MikroTik SIA vakuuttaa, että radiolaitetyppi RouterBOARD on direktiivin 2014/53/EU mukainen. EU-vaatimustenmukaisuusvakuutuksen täysimittainen teksti on saatavilla seuraavassa internetosoitteessa: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
FR	Le soussigné, MikroTik SIA, déclare que l'équipement radioélectrique du type RouterBOARD est conforme à la directive 2014/53/UE. Le texte complet de la déclaration UE de conformité est disponible à l'adresse internet suivante: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
HR	MikroTik SIA ovime izjavljuje da je radijska oprema tipa RouterBOARD u skladu s Direktivom 2014/53/EU. Cjeloviti tekst EU izjave o sukladnosti dostupan je na sljedećoj internetskoj adresi: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
HU	MikroTik SIA igazolja, hogy a RouterBOARD típusú rádióberendezés megfelel a 2014/53/EU irányelvnek. Az EU-megfelelőségi nyilatkozat teljes szövege elérhető a következő internetes címen: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
IT	Il fabbricante, MikroTik SIA, dichiara che il tipo di apparecchiatura radio RouterBOARD è conforme alla direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
IS	Hér með lýsir MikroTik SIA því yfir að RouterBOARD er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/53/EU. Fullur texti ESB samræmisfyrlysingar er að finna á eftirfarandi veffangi: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
LT	Aš, MikroTik SIA, patvirtinu, kad radijo įrenginių tipas RouterBOARD atitinka Direktyvą 2014/53/ES. Visas ES atitikties deklaracijos tekstas prieinamas šiuo internetu adresu: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
LV	Ar šo MikroTik SIA deklarē, ka radioiekārta RouterBOARD atbilst Direktīvai 2014/53/ES. Pilns ES atbilstības deklarācijas teksts ir pieejams šādā interneta vietnē: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
MT	B'dan, MikroTik SIA , niddikjara li dan it-tip ta' tagħmir tar-radju RouterBOARD huwa konformi mad-Direttiva 2014/53/UE. It-test kollu tad-dikjarazzjoni ta' konformità tal-UE huwa disponibbli f'dan l-indirizz tal-Internet li ġej: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
NL	Hierbij verklaar ik, MikroTik SIA, dat het type radioapparatuur RouterBOARD conform is met Richtlijn 2014/53/EU. De volledige tekst van de EU-conformiteitsverklaring kan worden geraadpleegd op het volgende internetadres: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
NO	MikroTik SIA erklærer herved at utstyret RouterBOARD er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EU. Den fulle teksten til EU-samsvarserklæringen er tilgjengelig på følgende internettadresse: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
PL	MikroTik SIA niniejszym oświadcza, że typ urządzenia radiowego RouterBOARD jest zgodny z dyrektywą 2014/53/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
PT	O(a) abaixo assinado(a) MikroTik SIA declara que o presente tipo de equipamento de rádio RouterBOARD está em conformidade com a Diretiva 2014/53/UE. O texto integral da declaração de conformidade está disponível no seguinte endereço de Internet: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
RO	Prin prezenta, MikroTik SIA declară că tipul de echipamente radio RouterBOARD este în conformitate cu Directiva 2014/53/UE. Textul integral al declaratiei UE de conformitate este disponibil la următoarea adresă internet: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
SK	MikroTik SIA týmto vyhlasuje, že rádiové zariadenie typu RouterBOARD je v súlade so smernicou 2014/53/EÚ. Úplné EÚ vyhlásenie o zhode je k dispozícii na tejto internetovej adrese: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
SL	MikroTik SIA potruje, da je tip radijske opreme RouterBOARD skladen z Direktivo 2014/53/EU. Celotno besedilo izjave EU o skladnosti je na voljo na naslednjem spletnem naslovu: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>
SV	Härmad försäkrar MikroTik SIA att denna typ av radioutrustning RouterBOARD överensstämmer med direktiv 2014/53/EU. Den fullständiga texten till EU-försäkran om överensstämmelse finns på följande webbadress: <a href="https://mikrotik.com/products">https://mikrotik.com/products</a>

### MPE statement

This equipment complies with EU radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body, unless specifically stated otherwise in page 1 of this document. In RouterOS you must specify your country, to make sure local wireless regulations are observed.

### Frequency bands terms of use

Frequency range (for applicable models)	Channels used	Maximum Output Power (EIRP)	Restriction
2412-2472 MHz	1 - 13	20 dBm	Without any restriction to use in all EU Member States
5150-5250 MHz	26 - 48	23 dBm	Restricted to indoor use only*
5250-5350 MHz	52 - 64	20 dBm	Restricted to indoor use only*
5470-5725 MHz	100 - 140	27 dBm	Without any restriction to use in all EU Member States

\* It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All MikroTik radio devices must be professionally installed!

Note. Information contained here is subject to change. Please visit the product page on [www.mikrotik.com](http://www.mikrotik.com) for the most up to date version of this document.



**BG. Инструкция:** Свържете адаптера на захранване, за да включите устройството. Отворете 192.168.88.1 в уеб браузър, за да настроите продукта. Повече информация в <http://mt.lv/help-bg>

**CS. Návod k použití:** Připojte napájecí adaptér k zapnutému přístroji. Otevřete 192.168.88.1 ve webovém prohlížeči pro konfiguraci produktu. Více informací najdete v <http://mt.lv/help-cs>

**DA. Instruktionsbog:** Tilslut strømadapteren for at tænde for enheden. Åbn 192.168.88.1 i en webbrowser til at konfigurere produktet. Mere information i <http://mt.lv/help-da>

**DE. Bedienungsanleitung:** Verbinden Sie das Netzteil, um das Gerät einzuschalten. Öffnen Sie 192.168.88.1 in einem Web-Browser, um das Produkt zu konfigurieren. Weitere Informationen im <http://mt.lv/help-de>

**EL. εγχειρίδιο οδηγιών:** Συνδέστε τον προσαρμογέα τροφοδοσίας για να ενεργοποιήσετε τη μονάδα. Ανοίξτε 192.168.88.1 σε ένα πρόγραμμα περιήγησης στο Web για να διαμορφώσετε το προϊόν. Περισσότερες πληροφορίες στο <http://mt.lv/help-el>

**EN. Instruction manual:** Connect the power adapter to turn on the device. Open 192.168.88.1 in your web browser, to configure it. More information on <http://mt.lv/help>

**ES. Manual de instrucciones:** Conecte el adaptador de alimentación para encender la unidad. Abra 192.168.88.1 en un navegador web para configurar el producto. Más información en <http://mt.lv/help-es>

**ET. Kasutusjuhend:** Ühendage toiteadapter seadme sisselülitamiseks. Avatud 192.168.88.1 in veebilehitseja seadistada toodet. Rohkem teavet <http://mt.lv/help-et>

**FI. Käyttöohje:** Kytkke virtalähde päälle laitteen. Avaa 192.168.88.1 in selaimen määrittää tuotteen. Lisää tietoa <http://mt.lv/help-fi>

**FR. Mode d'emploi:** Connectez l'adaptateur d'alimentation pour allumer l'appareil. Ouvrez 192.168.88.1 dans un navigateur Web pour configurer le produit. Plus d'informations dans <http://mt.lv/help-fr>

**HR. Uputa za uporabu:** Priključite napajanje i uključite uređaj. Za konfiguraciju uređaja u pregledniku otvorite 192.168.88.1. Više informacija je na <http://mt.lv/help-hr>

**HU. Használati utasítás:** Csatlakoztassa a hálózati adaptert a készülék bekapcsolásához. Megnyitása 192.168.88.1 egy webböngészőben beállítani a terméket. Több információ <http://mt.lv/help-hu>

**IT. Manuale di istruzioni:** Collegare l'adattatore di alimentazione per accendere l'unità. Aprire 192.168.88.1 in un browser Web per configurare il prodotto. Maggiori informazioni in <http://mt.lv/help-it>

**IS. Notkunarleiðbeiningar:** Tengdu straumbreytinn til að kveikja á tækinu. Opnaðu 192.168.88.1 í vafra til að stilla það. Nánari upplýsingar á <http://mt.lv/help-is>

**NO. Instruksjonsmanual:** Koble strømadapteren for å slå på enheten. Åpne 192.168.88.1 i nettleseren din for å konfigurere den. Mer informasjon på <http://mt.lv/help-no>

**LT. Naudojimosi instrukcija:** Prijunkite maitinimo adapterį įjunkite įrenginį. Į interneto naršyklię 192.168.88.1 Atidarykite galite konfigūruoti gaminį. Daugiau informacijos rasite <http://mt.lv/help-lt>

**LV. Lietošanas instrukcija:** Pievienojiet Strāvas adapteri, lai ieslēgtu ierīci. Atvērt 192.168.88.1 ar interneta pārlūku, lai konfigurētu produktu. Plašāka informācija <http://mt.lv/help-lv>

**MT. Manwal tal-istruzzjoni:** Qabbad l-adapter tal-qawwa biex iddawwar it-tagħmir. Iftaħ 192.168.88.1 fil-web browser tiegħek, biex jiġi konfigurat. Aktar informazzjoni fuq <http://mt.lv/help-mt>

**NL. Handleiding:** Sluit voedingsadapter aan op het apparaat in te schakelen. Open 192.168.88.1 in een webbrowser om het product te configureren. Meer informatie in <http://mt.lv/help-nl>

**PL. Instrukcja obsługi:** Podłącz adapter zasilania, aby włączyć urządzenie. Otwórz 192.168.88.1 w przeglądarce internetowej, aby skonfigurować urządzenie. Więcej informacji w <http://mt.lv/help-pl>

**PT. Manual de instruções:** Conecte o adaptador de alimentação para ligar o aparelho. Abra 192.168.88.1 em um navegador da web para configurar o produto. Mais informações em <http://mt.lv/help-pt>

**RO. Instrucțiuni de utilizare:** Conectați adaptorul de alimentare pentru a porni aparatul. Deschide 192.168.88.1 într-un browser web pentru a configura produsul. Mai multe informații în <http://mt.lv/help-ro>

**SK. Navodila:** Priključite napajalnik za vklop naprave. Odprite 192.168.88.1 v spletnem brskalniku nastaviti izdelek. Več informacij v <http://mt.lv/help-sk>

**SL. Návod na použitie:** Pripojte napájací adaptér k zapnutiu prístroja. Otvorte 192.168.88.1 vo webovom prehliadači pre konfiguráciu produktu. Viac informácií nájdete v <http://mt.lv/help-sl>

**SV. Instruktionsmanual:** Anslut nätagtadern för att slå på enheten. Öppna 192.168.88.1 i en webbläsare för att konfigurera produkten. Mer information på <http://mt.lv/help-sv>

**NO. Bruksanvisningen:** Koble strømadapteren for å slå på enheten. Åpne 192.168.88.1 i en nettleser for å konfigurere produktet. Mer informasjon på <http://mt.lv/help-no>

**RU. Руководство по эксплуатации:** подключите адаптер питания чтобы включить устройство. Откройте 192.168.88.1 в своем веб-браузере для конфигурации. Дополнительная информация <http://mt.lv/help-ru>

**CN. 说明书:** 连接电源适配器以打开设备。在 Web 浏览器中打开 192.168.88.1 进行配置。有关 <http://mt.lv/help-zh> 的更多信息